

Bridging the Gap Between Marketing & Sales:

Fostering Alignment for Channel Growth



Before we get started...



We respect your time.

We will not run more than 30 minutes.



Questions are encouraged.

Use the "Question" link in the bottom of your screen. We will answer all your questions!



An interactive webinar.

You will be able to participate in live polling. Click your answers on-screen.



A recorded version of this presentation.

We are recording today's session and will send to everyone within the next few days.



Speakers



Kristin Carey
Vice President, Partner Development





Debbie Kestin SchildkrautVice President, B2B Marketing







- "Thru + With" Channel Marketing Programs
- Platform + Services Together
 - ✓ Specialize in Channel
 - ✓ Digital Marketing Program Execution
 - ✓ AI Lead Insights & Sales Performance Tracking
 - ✓ Creative, Content & Execution Team
- Supporting 93 countries, 21 languages
- HQ: San Jose, CA



































Bridging the Gap Between Marketing & Sales:

Fostering Alignment for Channel Growth



Agenda

- How to unlock new opportunities with AI-driven customer insights
- Fuel channel success through distributor partnerships
- Ideas for improving cross-channel communication
- How to accelerate data-driven results across your network





The Problem

Sales:

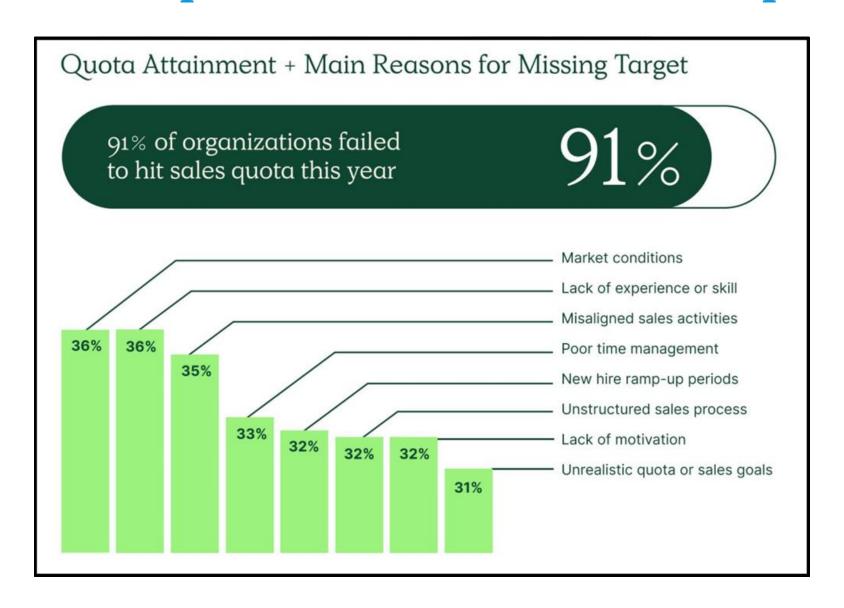
- "These leads aren't ready to buy."
- "The messaging doesn't resonate with prospects."
- "We don't have the content we need."
- "Marketing doesn't involve us."
- "Campaigns are too generic."

Marketing:

- Sales doesn't follow up on leads promptly (or at All)
- No feedback on lead or campaign quality
- Sales goes off brand or off message
- Reps don't use marketing content or tools
- Sales takes credit without acknowledging Marketing's contribution



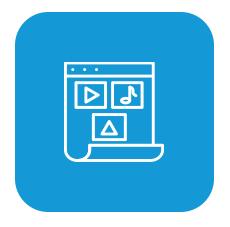
Demand Gen Report B2B MX Summer Camp 2025





Solving the Channel Partner Marketing Problem

Partner Portals



Content created for partners doesn't get used

Campaign Timing



Partners don't reliably market when you want

Channel Visibility



Little visibility into marketing reach & engagement

Partner Follow-up



No feedback on MQL follow up by partners

eTrigue "Scalable" Through Channel Marketing

Market on behalf of partners – personalized for the partner, coming from the partner

Vendor control over timing, content and audience

Full visibility of partner reach, list quality, response rates, and MQL's

Real-time MQL "Insights" - visibility into partner follow up



What Does Marketing & Sales Alignment Look Like?

- Better business growth
- Comes from the top leadership
- Marketing: Understands industry at large, best avenues for growth
- Sales: Front line of the customers
- Share real-time feedback to marketing
- Collaboration of dialogue



Sales & Marketing Team Collaboration

Objectives:

- Marketing Plans supported by Sales
- Communication + Alignment
- Unified Messaging
- Customer Satisfaction
- Mutual Success
- Metrics, Scorecards + QBRs
- Scale Your Channel Programs

ToDos:

- Schedule QBRs
- What's Working/What's Not
- Invite Sales + Marketing
- Solicit Sales Feedback and Input
- Set-up Partner Feedback Loop



Benefits of Partnering with Distributors:

- Sales Enablement
- Funding
- Processing Orders at Scale
- Extension of the Channel
- Tools / Portals Sales Enablement, Co-Marketing Resources, Webinar Trainings
- System for Delivering SQLs
- Pipeline Tracking and Progression
- Recruit additional Partners to sell your solutions



Sales & Marketing: Areas of Alignment

Topic	
Share Customer Insights	Sales can provide real-time feedback from prospects and clients to help marketing refine messaging, campaigns, and content strategy.
Align on Target Personas	Both teams should collaborate to define and regularly update ideal customer profiles (ICPs) to ensure consistent targeting and outreach.
Create Sales-Enablement Content	Marketing can produce tailored materials (e.g., case studies, battle cards, email templates) that support the sales team's conversations and help move leads through the funnel.
Coordinate Campaigns & Timing	Regular communication ensures marketing campaigns align with sales initiatives, product launches, or seasonal pushes, maximizing impact.
Track & Optimize Together	Jointly monitor lead quality, conversion rates, and campaign ROI to continuously improve strategies and ensure both teams are driving toward shared revenue goals.



MARKETING

+

SALES COLLABORATION

CUSTOMER SATISFACTION

+

BUSINESS SUCCESS

Get a Complimentary Partner Marketing Roadmap:



eTrigue.com/Roadmap



Thank you!

Let's meet: etrigue.com/demo

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